

MEMBER: Roy O. Martin PROPOSAL# Martin #21 REFERRED TO AG on: OPRM 10/27/09
 SUBJECT: DPSC - Public Safety Services DATE REPORTED BY AG: _____ REPORT: _____
 COMMISSION ACTION: _____ DATE: _____

RECOMMENDATION: DPSC – Public Safety Services consider outsourcing the centralized call center to a location in Louisiana.

Summary Description/Nature of Change	Key/Implementation Responsibilities	Need	Action Needed	Benefit/Saving	Done/ Study
DPSC – Public Safety Services consider outsourcing the centralized call center to a location in Louisiana.	DPSC - Public Safety Services	Outsource	Dept. action, RFP	\$1,000,000	Done