

MEMBER: Barry Erwin **PROPOSAL#** Erwin #09 **REFERRED TO AG on:** _____
SUBJECT: DPS&C/Public Safety - IT **DATE REPORTED BY AG:** _____ **REPORT:** _____
COMMISSION ACTION: ADOPTED **DATE:** December 8, 2009 **RECOMMENDATION #:** 224

RECOMMENDATION: Department of Public Safety and Corrections - Public Safety outsource information technology applications and services where appropriate to improve operating efficiencies and realize savings.

Summary Description/Nature of Change	Key/Implementation Responsibilities	Need	Action Needed	Benefit/Saving	Done/ Study
DPS outsource IT applications and services where appropriate to improve operating efficiencies and realize savings.	DPS	DPS maintains a data center that provides a variety of traditional and customized IT services for the Public Safety user community. An experienced IT outsourcing contractor could assess the performance and improvement opportunities for their networks, servers and equipment. Working with data center personnel, the partner could plan and manage equipment upgrades and system migrations that would save costs, improve operating efficiency and expand the data center's ability to accommodate new services and applications.	DPS continue working with experience IT contractors and IT industry personnel to determine best ways to outsource applications and services.	Initial estimated costs savings for minimal IT outsourcing functions is approximately \$350,000 annually (\$175,000 for FY '11 as it will take time for contracts to be awarded and effective and changes implemented). Cost savings could escalate with larger applications of outsourcing.	RFP needs to be issued and awarded for contractor, then work can begin for applications and services.