

ADVISORY GROUP ON OUTSOURCING, PRIVATIZATION & RISK MGMT PROPOSAL#: AGOPRM #19

SUBJECT: Workers' Compensation DATE ADOPTED BY ADVISORY GROUP: October 7, 2009

COMMISSION ACTION: ADOPTED DATE: October 27, 2009 RECOMMENDATION #: 18

**RECOMMENDATION:**

Issue an RFP to look at the possibility of outsourcing the workers' compensation claims management process to a private company and eliminate fraud by getting rid of the on-line claims system.

| Summary Description/Nature of Change   | Key/Implementation Responsibilities | Need       | Action Needed        | Benefit/Saving                             | Done/ Study |
|--|-------------------------------------|------------|----------------------|--|-------------|
| Issue an RFP to look at the possibility of outsourcing the workers' compensation claims management process to a private company and eliminate fraud by getting rid of the on-line claims system. | Office of Risk Management           | Outsource. | Rule change and RFP. | Cost savings unknown.<br>Eliminates fraud. | Done        |

19 - (original recommendation: Manage workers' compensation claims on-line.)

19A - as amended by AGOPRM on **October 23, 2009**