

**ADVISORY GROUP ON** Civil Service and Employee Benefits **PROPOSAL #:** AGCS # 9  
**SUBJECT:** Public Service Commission **DATE ADOPTED BY ADVISORY GROUP:** November 16, 2009  
**COMMISSION ACTION:** ADOPTED **DATE:** November 17, 2009 **RECOMMENDATION #:** 116

**RECOMMENDATION:** The Public Service Commission should reduce the number of telephone lines and delete voice mail.

Summary Description/Nature of Change	Key/Implementation Responsibilities	Need	Action Needed	Benefit/Saving	Done/ Study
After a review of all LPSC telecommunication services, the agency reduced the number of telephone lines and deleted voice mail.	Implementation headed by Management and Finance Division with Commission-wide participation.	The need for a comprehensive review of costs which could be reduced or eliminated; resulted in the removal of underutilized telephone lines and retention of only essential voice mail.	This action was put into effect by the agency through internal review and implementation.	\$3,755 FY 08/09  \$11,265 FY 09/10 estimated by agency	